

The Commissioner underscored that upcoming portal would strengthen and augment various service touch points, incorporating "Aatmanirbhar Bharat facilities" as well as embed collaboration tools for all stakeholders. Once commissioned, it would not only enhance efficiency, transparency and accountability multifold but also render best-in-class services to coal miners by reducing human intervention in processes with increased use of modern and cutting-edge digital technologies. The upcoming portal would be one stop source for all PF and pension related information for coal workers. It will also provide an efficient and effective grievance redress mechanism, an interface for Online Calculation of provident and pension fund, family pension, house building advances, marriage advances and other benefits.

\*\*\*\*\*

*For MoEF  
To update in website  
JUL.*

ANNEX - B



कोयला खान भविष्य निधि आयुक्त का कार्यालय  
(मंत्र सरकार, कोयला भविष्य निधि एक राजिका निकाय )

OFFICE OF THE COMMISSIONER  
COAL MINES PROVIDENT FUND ORGANISATION  
(A Statutory Organisation under Ministry of Coal, Government of India )

मुख्यालय  
HEADQUARTERS OFFICE.

पुलिस लाई / POLICE LINE.

धनबाद / DHANBAD

पिन - 826014 / PIN-826014

(झारखण्ड) / JHARKHAND

फोन नं. / Phone No - 0326-22022114

फैक्स नं. / Fax No - 0326-2202297

### Press Release

#### COAL MINES PROVIDENT FUND ORGANISATION, DHANBAD

#### SIMPLIFICATION OF PENSION DISBURSEMENT THROUGH - SUNIDHI

Dhanbad,

Date: 13.08.2021, Time: - 11:30 AM

Coal Mines Provident Fund Organization (CMPFO), a statutory body under the Ministry of Coal, Govt of India was established in 1948 through an act of Parliament to administer different schemes of Provident Fund, Pension and Deposit Linked Insurance for coal mine workers. These schemes are administered through the Board of Trustees, comprising of 23 members representing Union Govt, State Govt and employees' representatives under Chairmanship of Secretary(Coal), Govt of India.

**SUNIDHI** (Superior New-generation Information and Data Handling Initiative) launched on 2<sup>nd</sup> October 2020, an ambitious information technology project, is an effort to digitize all provident fund and pension fund related activities of CMPFO so as to make the system more robust. This software application is running from its Data Centre at Hyderabad in sync with Disaster Recovery Centre at Bhubaneshwar. All the 23 offices of CMPFO are connected to the data center through MPLS-VPN using RailTel Connectivity with a backup link from BSNL. So far more than **sixty thousand cases** have been settled through SUNIDHI which reflects the deep commitment of officers and all staff of CMPFO.

Instances have been brought to the notice of this office where, on death of a pensioner, the spouse/family members of the deceased pensioner are asked by the Pension Disbursing Banks to submit details and documents. This amounts to harassment of the spouse and family members and often leads to avoidable delay in commencement of family pension.

In its endeavor to extend seamless service to the Coal workers in the Country, a revised PPO form and life certificate form is being developed. The disbursing bank will collect the information in life certificate and send to all Regional Offices for necessary check and upload in SUNIDHI. After completion of this work, the spouse would be required to submit only death certificate in the bank for uninterrupted pension disbursement. It has also been decided to capture vital family details in SUNIDHI for prospective settlement of widow/widower pension. Legacy data will also be entered in SUNIDHI within 6 months. Each member would be required to open a joint account with spouse with facility of former/survivor for seamless commencement of pension without running from pillar to post. Accordingly, the current PPO is being revised to include family details in SUNIDHI.

Based on IIT-ISM report for creating a public interface system, NCSI has been contacted for its implementation. The work on this project would start after BoT's approval. Further e-Office is being introduced to make the organization paperless in our pursuit of greener planet. Thus intent for faceless interaction through portal is a move towards a digital economy, ease of doing business by reducing manual discretion and yet another attempt towards greater transparency, efficiency, and accountability.

In order to streamline the pension disbursement, the current system of paper based fund requisition from ROs, on twice a month basis, are being dispensed with. This would be replaced with fetching this from SUNIDHI itself by Headquarter on weekly basis and disbursement of fund to the Regional offices.

The Commissioner has directed disbursement of PF to subscribers of CMPFO at interest rate of 8.6% (recently notified by Govt of India) for the Financial Year 2018-19 with retrospective effect. It has also been decided to organize as many pension adalat as possible in order to minimize the pension grievances.



## **SAILENT FEATURE OF NEW MOU**

- PPO in new format will be issued w.e.f 01-04-2022
- New ppo will include all details of family pensioners
- CMPFO will provide information of exiting 5.69 lakh pensioner on revised PPO to bank in phased manner.
- No separate PPO or authority letter will be required from CMPFO for start of family pension by the Bank. Payment of family pension will start on submission of required document from the family pensioners.
- The family pension will be credited in the same account number in which the pension was being paid to regular pensioner.
- SBI Dhanbad Branch will be the nodal Branch for CMPFO pension payment



## **FOR A BETTER TOMORROW**

- **AMRITOTSAV FOR COAL MINES FAMILY PENSIONERS**
- **CMPFO TAKES A STEP FORWARD FOR THE WELFARE OF COAL MINES EMPOLYES AND FAMILY PENSIONERS**
- **MOU SIGNED WITH STATE BANK OF INDIA TO PROVIDE HASSLE FREE PENSION TO DECEASED EMPLOYEES SPOUSES**

