

सामाजिक सुरक्षा संगठन Social Security Organisation

कोयला खान भविष्य निधि संगठन

COAL MINES PROVIDENT FUND ORGANISATION

(भारत सरकार कोयला मंत्रालय का एक सांविधिक निकाय) (A Statutory Organization under Ministry of Coal, Government of India)

आयुक्त का कार्यालय

OFFICE OF THE COMMISSIONER

पुलिस लाईन,@POLICE LINE, धनबाद@DHANBAD पिन /PIN-826014 (झारखण्ड)/(JHARKHAND)

email:

Dated: 18.07.2025

commissioner@cmpfo.gov.in

फोन नं o/Phone No.- 0326-2202114

Website:- www.cmpfo.gov.in

CPF/262/HQRS/Grievance/Hotline/ 750

To,

The Additional Commissioner/Regional Commissioner-I/II/ Assistant Commissioner (In charge), CMPFO

Sub: Establishment of Hotline Number in CMPFO-reg.

Sir/Madam.

Commissioner, CMPFO has established a Hotline Telephone Number <u>9211053010</u> to report any incident of corruption or bribe in the settlement of claims with a view to provide transparency in the implementation of Schemes run by CMPFO.

- It is incumbent upon the Regional Head to settle the claim at the earliest preferably on the same day if any report of bribe/corruption is received on the Hotline Number for settlement of PF/ Pension claims.
- 3. Further, all Regional Offices are requested to disseminate this Hotline Number to all the stakeholders.

This issues under the instruction of Commissioner, CMPFO.

Yours faithful

REGIONAL COMMISISONER-I (Griev.)

Copy to:

1. P. A. to the Commissioner, CMPFO for information.

2. P. A. to C. V. O. for information.