

The matters regarding enhancement of the ceiling limit of (i) Rs 25.0 Lakh for indoor and OPD treatment and (ii) Rs 36000.00 on account of reimbursement of domiciliary expenses are being continuously pursued by CILREWA at various levels.

We have however come across certain alarming issues relating to the operation of CPRMSE and would like to apprise our members about the same and action taken by CILREWA in respect of such matters.

The issues:

(i) Information about Balance lying available on account of individual CPRMSE card holders against the provision of Rs 25.0 lakhs :

This cannot be known or viewed by the card holders for the last one and half years. Consequently, the the card holders wonder as to where does one stand in respect of the provisions vis- a-vis expenditures and rules out possibility of any further check by the concerned person to ascertain if the amount set off against the provision is correct in reation to the treatment received by him.

(ii) Endorsement in the hospital bills by the patient/ his representative before payment:

So long the bills raised by the empanelled hospitals mandatorily required counter signatures by the respective recipient of the treatment or his representative, before making payment. It has been reported by our members that of late such endorsement are not being obtained by the hospitals and it is understood that the hospital bills are being passed and paid without any confirmation of the recipient of the treatment. We have reasons to apprehend that this might cause over billing/wrong billing by the hospitals and would adversely affect the interest of CIL, the Ex- employees and the operation of CPRMSE.

(iii) Wrong adjustments of treatment cost of ailments under unlimited category:

In certain cases the expenditure on account of operations/treatment/ procedures of diseases under unlimited category has been set off against the normal provision of 25.0 lakhs. Upon being requested for making necessary corrections in the accounting head, the concerned officials have stated that no correction could be done as the payment was already done.

CILREWA has taken up the matters with Chairman,CIL and Director (P),CIL and during the meetings with them, representatives of CILREWA has elaborately explained and brought these issues to their knowledge for remedial action.

We would like to inform our members that CILREWA will relentlessly pursue these till the issues are resolved.

Secretary/CILREWA

N.B. Members may please log on to our website 'cilrewa.in' for going through our letters in the above connection to Chairmam, CIL and Director (P).CIL.